

TROUBLESHOOTING GUIDE FOR SINK STANDS

MOST COMMON ISSUES:

STAND DOES NOT TURN ON, OR IMMEDIATELY TRIPS CIRCUIT:

- VERIFY THE OUTLET THAT THE STAND CONNECTS TO HAS AT LEAST 15 AMPS AVAILABLE (NO OTHER ATTACHED DEVICES)

STAND DOES NOT PUMP WATER:

- CONFIRM THAT THE FRESH WATER JUG IS FULL, AND THE INTAKE HOSE IS NOT BLOCKED

HOT WATER NOT RUNNING:

- AIR MUST BE RELEASED OUT OF THE SYSTEM -
WITH THE PUMP RUNNING WATER, OPEN AND CLOSE THE HOT WATER FAUCET KNOBS EVERY 10 SECONDS UNTIL WATER STARTS TO FLOW INTO THE SINK BASIN

STAND STOPS PUMPING WATER:

- CHECK THE FRESH WATER JUG'S WATER LEVEL

WATER SPILLED OUT OF THE WASTE JUG:

- THE FRESH WATER TANK WAS FILLED WITHOUT PREVIOUSLY EMPTYING ALL OF THE WATER OUT OF THE STAND.

GFCI ADAPTER	SOLUTION
DOES NOT WORK	PRESS THE TEST AND THEN THE RESET BUTTON
	TRY A DIFFERENT POWER SOURCE
	TEST USING AN OUTLET TESTER AND KNOWN GOOD POWER SOURCE

OUTLET BOX	SOLUTION
DOES NOT WORK	TOGGLE THE RESET BUTTON
	CONFIRM POWER SOURCE HAS NO OTHER ATTACHED DEVICES
	UNPLUG ALL ATTACHED DEVICES – CONNECT TO POWER AGAIN
	PLUG INTO A DIFFERENT POWER SOURCE
	TURN WATER HEATER THERMOSTAT ALL THE WAY LEFT
	TEST WITH AN OUTLET TESTER AND KNOWN GOOD OUTLET
	PRESS TEST AND THEN RESET ON THE GFCI ADAPTER

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WATER PUMP	SOLUTION
DOES NOT WORK	CHECK THAT PLUG IS PLUGGED IN TO OUTLET FIRMLY UNPLUG PUMP, WAIT 5 MINUTES, PLUG BACK IN WITH WATER IN THE WATER JUG – PLUG IN DIRECTLY TO AN EXTENSION CORD
WATER DOESN'T FLOW	CHECK INTAKE HOSE FOR BLOCKAGE CHECK WATER JUG'S WATER LEVEL TURN FAUCET KNOBS ALL THE WAY OPEN

WATER HEATER	SOLUTION
DOES NOT WORK	TURN WATER HEATER THERMOSTAT ALL THE WAY LEFT UNPLUG HEATER AND WAIT 5 MINUTES, PLUG BACK IN CHECK GFCI RESET BUTTON CHECK PLUG GFCI IS ATTACHED TO FOR POWER CHECK WATER JUG'S WATER LEVEL TURN FAUCET KNOBS ALL THE WAY OPEN WITH WATER IN THE HEATER – PLUG IN DIRECTLY TO AN EXTENSION CORD
WATER IS COLD	TURN WATER HEATER THERMOSTAT RIGHT 1/8" TURN - RECHECK WATER TEMPERATURE AFTER 15 MINUTES